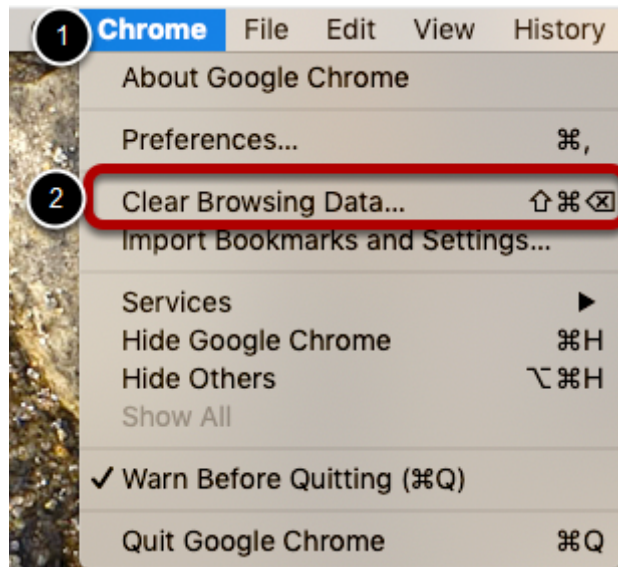


Clearing your Browsing History

If you have previously accessed Frontline SSO and now are getting an error message or just can't get in, please try clearing your browsing history. Follow these steps.

On your Chrome Browser



1. Click the word **Chrome** that is next to the black apple on your Mac.
2. Select **Clear Browsing Data**.

Clear Data

Clear browsing data

Basic **Advanced**

Time range All time ▼

- ☒ Browsing history
1,145 items
- ☒ Download history
15 items
- ☒ Cookies and other site data
From 195 sites (you won't be signed out of your Google Account)
- ☒ Cached images and files
254 MB
- ☐ Passwords and other sign-in data
59 passwords (for asentialms.com, k12northstar.org, and 57 more, synced)
- ☐ Autofill form data

Cancel Clear data

1. Select the first four items in the pop up window.
2. Select **Clear Data**.

Note - this will not clear your passwords unless you select that box.

Go back to the link to Frontline SSO

Remember to use the link on the k12northstar.org bookmarks folder on your Chrome bookmark bar or the link on the Staff Homepage.

If you still can't access Frontline SSO, give Kathy Port a call at X 11324.